

## Company quality policy

Being fully aware of our responsibility for building, implementing and maintaining a Quality Management System, management of EUTECH akciová společnost accepts a quality policy that is based on the company's strategy and develops it in the following areas:

### Constant customer satisfaction

- We provide our customers with products and services of the required quality, scope and time as contractually agreed.
- In the decision-making process, we prefer customer requirements.
- We maintain partnership with customers to prevent problems and promote mutual trust. Customer satisfaction is monitored and evaluated.
- All measures are taken without delay to effectively prevent customer complaints or claims and to meet their expectations.

### Employees motivation

- Employees are continuously educated in methods and tools of process improvement.
- We create appropriate working conditions that support the development of initiative and creative thinking, and that are motivating employees to continually improve the Quality Management System.

### Prosperity of shareholders

- We strive for the long-term prosperity of stockholders, based primarily on the growth of stock prices.

### Cooperation with suppliers

- We build and strengthen relationships with suppliers.
- In business relations, we prefer suppliers that are eligible for the Quality Management System.

### Constant improvement

- We apply a process approach to quality management with the principle of continuous improvement of business processes.

The management of EUTECH akciová společnost fully agrees with the requirements of the ČSN EN ISO 9001: 2015 standard for quality management and undertakes to permanently create conditions and provide the necessary resources to fulfill the Quality Policy and efficiency of the Quality Management System.

In Šternberk, 12. 2. 2018

Ing. Irena Adamusová

Executive Director